

WELCOME

to the Penn Musculoskeletal Center

### Preparing for Your Appointment

**Penn Patient Care Coordinators** are a new part of your Penn Orthopaedics team at the Penn Musculoskeletal Center to make sure all the pieces of your health care are delivered in a seamless way. Your Care Coordinator will contact you to help you prepare for your visit.

If surgery is needed, your Care Coordinator will review what you will need prior to surgery; collaborate with you and your family to coordinate your discharge plan; and act as your advocate. Your Care Coordinator will be available to answer any questions that you or your loved ones might have throughout the entire process and afterwards.

### X-rays

You may need X-rays for your visit. Please bring any recent records within the last six months. If you do not have recent X-rays, the Penn Musculoskeletal Center is equipped to do X-rays onsite\*.

\*If your Primary Care Physician is capitated to a health system other than Penn Medicine, you will need to have your X-rays taken at that facility.  
 NOTE: All spine patients require imaging to be brought to your visit. Your Care Coordinator will specify which studies are required.

### Directions to Penn Medicine University City

3737 Market Street Philadelphia, PA 19104

For driving directions online,

CLICK HERE.

Patient drop-off/pick-up is located at the front entrance of Penn Medicine University City on 38th Street.

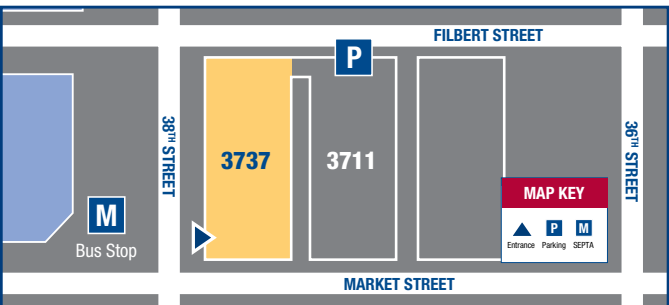
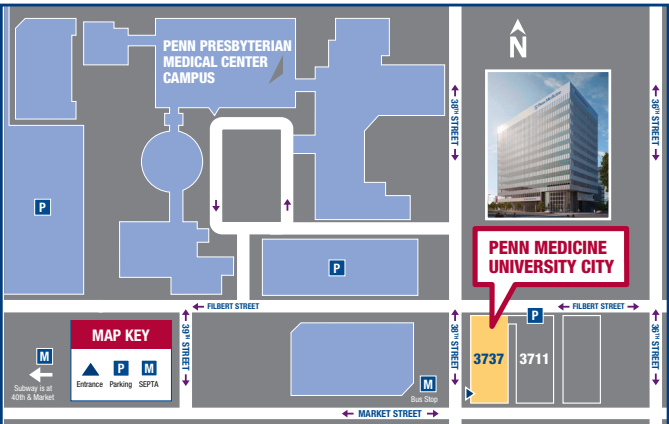
### Parking at Penn Medicine University City

Parking is available in the 3737/3711 Market Street garage. The entrance to garage is on Filbert Street. **Penn Medicine patients should park on floors 3, 4 or 5** to access the shuttle elevators that connect internally to the ground floor patient lobby of Penn Medicine University City.

### Parking Validation

After your appointment, take your parking ticket to the Penn Medicine University City ground floor patient lobby reception desk for validation.

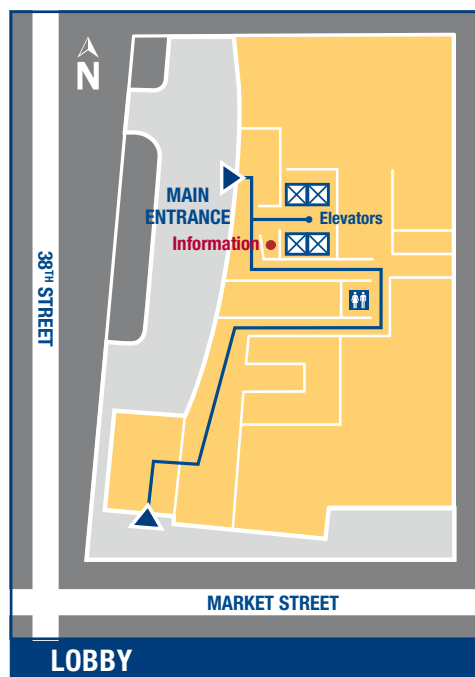
Parking Time	Validated Price
0 minutes-30 minutes	Free
30 minutes-3 hours	\$7.00
3 hours-7 hours	\$10.00
7 hours-24 hours	\$11.00



### Public Transportation

Penn Medicine University City is easily accessible by public transportation. There is a SEPTA subway station two blocks away at 40th and Market St. and a SEPTA bus station at 38th and Market St.

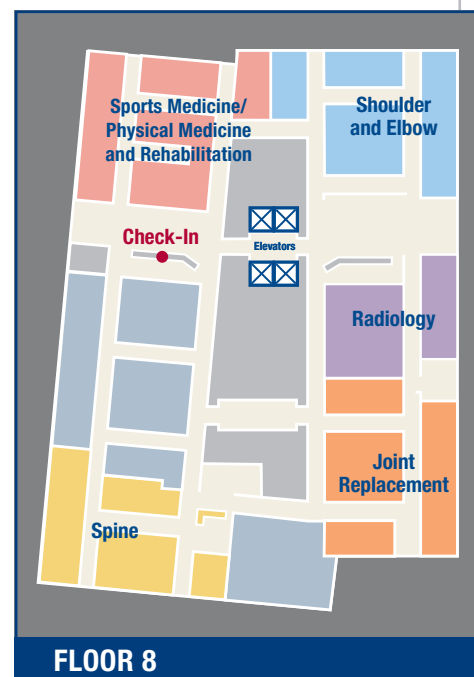
## Getting to the Penn Musculoskeletal Center



Take the elevator in the ground floor patient lobby of Penn Medicine University City to the appropriate Penn Musculoskeletal Center floor.



- Hand and Wrist
- Trauma



- Joint Replacement
- Physical Medicine and Rehabilitation
- Shoulder and Elbow
- Spine
- Sports Medicine

### Check-In

When you arrive on your floor, you may check in using the Check-in kiosk or the representative at our reception desk can help you.

### Treatment Pods

#### If you do not need x-rays or brought x-rays with you:

After checking in, the reception desk will direct you to your treatment pod's dedicated patient lounge to await your exam.

**If you need x-rays:** We have included radiology on each floor with specific focus on each specialty. If you require x-rays and have not brought your own (taken within the last six months), the receptionist will direct you to radiology to have x-rays taken prior to your exam based on your insurance coverage.

### Examination

A nurse will take you to your exam room and the team will examine you, discuss your diagnosis and offer a wide array of treatment options.

### Post-Exam

When you have completed your exam, your Care Coordinator will assist in managing and scheduling the next step in your care plan.

### Your Opinion Matters

We will send you a new patient survey after your appointment so that you can share your experience with us and provide feedback which we can use to continuously improve patient care. **Please provide your email address or sign up for MyPennMedicine to receive this survey.**



**To sign up now for MyPennMedicine, CLICK HERE.**



**Penn Medicine**

800.789.PENN PennMedicine.org