The Penn Medicine Program for Lesbian, Gay, Bisexual, and Transgender (LGBT) Health works to improve the care of all LGBT people.

**OUR PROMISE TO YOU**

We are committed to providing the best care for the LGBT community in a safe and friendly environment.

*As a Penn patient, LGBT individuals will be treated with respect.*

The Penn Medicine Program for LGBT Health partners patients with compassionate and skilled providers across the health system that offer culturally competent care in a judgment-free setting.

**Penn patients have the right to:**

- Receive personalized and family-centered health care without discrimination based on sexual orientation and gender identity or expression
- Designate your partner or child as a visitor, regardless of legal recognition

To learn more about patient rights at Penn Medicine, please visit PennMedicine.org/PatientRights.

Penn Medicine has been designated as a “Leader in LGBT Healthcare Equality” by the Human Rights Campaign Foundation.
IN THIS LGBT PATIENT SERVICES HANDBOOK, YOU WILL FIND:

- Penn Medicine providers who have self-identified as culturally competent in caring for LGBT patients
- Penn Medicine providers who regularly care for LGBT patients and have knowledge or special training in LGBT Health (LGBT Clinical Specialists)
- Recommendations on how to speak with your provider about your sexual orientation and/or gender identity
- Information about common health and wellness topics important to the LGBT community

The provider directory is not comprehensive and continues to grow. If you are a provider at Penn and would like to be listed, email LGBThlth@med.upenn.edu or call 215.573.8499.

Visit us on the web at PennMedicine.org/LGBT
Like us on Facebook at Facebook.com/PennLGBT.

How to use this guide:
- indicates providers experienced in transgender health care
- indicates providers who prescribe PrEP
* indicates providers who are LGBT Clinical Specialists
PRIMARY CARE
FAMILY MEDICINE
Penn Family and Community Health
Penn Medicine University City
3737 Market Street, 9th Floor
Philadelphia, PA 19104
215.662.8777

Providers:
- Allison Myers, MD, MPH
- Joseph Teel, MD, FAAFP
- Meghan Fibbi, DO, MPH
- Kevin Kline, MD
- Renée M. Betancourt, MD
- Judy Chertok, MD
- James Becker, MD
- Nali Spahr, MD
- Cramer McCullen, MD
- Seneca Harberger, MD
- Micah Kiehl, MD
- Christine Schultheiss, MD
- Peter Cronhom, MD
- Kristina Pamela Garcia, MD, AAHIVS
- Emily DeMartino, CRNP

Penn Family Medicine University City
4623 Spruce Street
Philadelphia, PA 19139
215.474.6100

Providers:
- Aimee Ando, DO

Penn Family Medicine at Pennsylvania Hospital
700 Spruce Street, Suite 305
Philadelphia, PA 19106
215.829.3468

Provider:
- Lori Atikson, MD

Penn Family Medicine Kennett
Kennett Medical Center, Suite 102
402 McFarlan Road
Kennett Square, PA 19348
610.444.5678

Providers:
- Kevin Forsell, PA-C

INTERNAL MEDICINE
Edward S. Cooper Internal Medicine
3701 Market Street, Suite 640
Philadelphia, PA 19104
215.662.2250

Providers:
- Andrew W. Maier, MD
- Eric J. Palecek, MD
- Marisa A. Rogers, MD, MPH, FACP
- Judith Long, MD
- Marguerite Balasta, MD
- Amber Nicole Bird
- Paul Lu, MD
- Corrine Rhoades, MD
- Lauren Mechanic, MD

Delancey Internal Medicine
Penn Medicine Washington Square
800 Walnut Street, 17th Floor
Philadelphia, PA 19107
215.829.3523

Providers:
- Caitlin Dougherty, CRNP
- Hilary O’Neil Johnson, CRNP
- Raphael Karkowsky, MD
- Raza Ahmad, MD

Spruce Internal Medicine
Penn Medicine Washington Square
800 Walnut Street, 16th Floor
Philadelphia, PA 19107
215.829.0101

Providers:
- Laura Tucker Honig, PA-C
- Kathleen King, MD
- Jennifer Nizen, MD
- Lori Noble, MD
- Erica Wolf, MD

SPECIALTY CARE
CARDIOVASCULAR MEDICINE
Penn Heart and Vascular Center
Perelman Center for Advanced Medicine
East Pavilion, 2nd Floor
3400 Civic Center Boulevard
Philadelphia, PA 19104
215.615.5455

Provider:
- Rajat Deo, MD; Cardiac Electrophysiology, Arrhythmias

Penn Heart and Vascular Testing
Perelman Center for Advanced Medicine
Atrium, Ground Floor
3400 Civic Center Boulevard
Philadelphia, PA 19104
215.662.2912

Provider:
- Victor A. Ferrari, MD; Cardiovascular Diseases, Non-Invasive Testing

DERMATOLOGY
Penn Dermatology
Perelman Center for Advanced Medicine
South Pavilion, 1st Floor
3400 Civic Center Boulevard
Philadelphia, PA 19104
215.662.2737

Provider:
- Carrie L. Kovarik, MD
- Jules Lipoff, MD
ENDOCRINOLOGY, DIABETES, AND METABOLISM

Penn Endocrinology
Perelman Center for Advanced Medicine
West Pavilion, 4th Floor
3400 Civic Center Blvd
Philadelphia, PA 19104
215.662.2300

Provider:
Ilona Lorincz, MD; Endocrinology
Caitlin White, MD
Caitlin Reynolds, CRNP

GASTROENTEROLOGY

Penn Presbyterian Medical Center
218 Wright Saunders Building
51 N. 39th Street
Philadelphia, PA 19104
215.662.8900

Providers:
Mark Osterman, MD, MSCE; Endoscopy, Inflammatory Bowel Diseases
Katherine Weyant, CRNP

Pennsylvania Hospital
Farm Journal Building, 4th Floor
230 West Washington Square
Philadelphia, PA 19106
215.829.3561

Providers:
Manoj Shirodkar, MD; Endoscopy, General Gastroenterology Consultation

GERIATRIC MEDICINE

Penn Memory Center
Perelman Center For Advanced Medicine
South Pavilion, 2nd Floor
3615 Chestnut Street
Philadelphia, PA 19104
215.662.7810

Provider:
Jason Karlawish, MD; Cognitive Disorders

HEMATOLOGY/Oncology

Abramson Cancer Center
Perelman Center for Advanced Medicine
West Pavilion
3400 Civic Center Blvd
Philadelphia, PA 19104
215.615.5858

Lung Cancer Providers:
Charu Aggarwal, MD, MPH; Lung, Head, and Neck Malignancies
Tracey Evans, MD; Thoracic Malignancies

Rena Rowan Breast Center Providers:
Amy Clark, MD
Susan M. Domchek, MD

Melanoma and Pigmented Lesions Provider:
Tara C. Gangadhar, MD

Gastrointestinal Oncology Provider:
Arturo Loaiza-Bonilla, MD, FACP

Providers Hematology/Bone Marrow Transplant:
Saar Gill, MD
Jakub Svoboda, MD; Lymphoma

Penn Radiation Oncology
Pennsylvania Hospital
Widener Ground Level
800 Spruce Street
Philadelphia, PA 19107
215.829.3873

Provider:
Geoffrey Geiger, MD; Brain, head, neck and gynecologic cancer

INFECTIOUS DISEASES/HIV/AIDS

Infectious Diseases
Perelman Center for Advanced Medicine
South Pavilion, 4th Floor
3400 Civic Center Boulevard
Philadelphia, PA 19104
215.662.6932

Providers:
Neil Fishman, MD
Ian Frank, MD
Janet Hines, MD
Pablo Tebas, MD
Dovie Watson, MD

Penn Community Practice
Penn Presbyterian Medical Center
3910 Powelton Ave, 2nd Floor
Philadelphia, PA 19104
215.662.9908

Providers:
Delisha Breen, CRNP
Jody Gilmore, CRNP; Hepatitis
Charitha Gowda, MD
Brendan Kelly, MD
Alysa Krain, MD
Vin Lo Re, MD; Hepatitis
Richard Maniglia, MD
Carol McLaughlin, MD
Anne Norris, MD
Judy O’Donnell, MD
William Short, MD*
NEUROLOGY
Penn Neurology
Pennsylvania Hospital
330 South 9th Street
Philadelphia, PA 19107
215.829.7512

Provider:
Andres Deik, MD; Movement Disorders

OB/GYN AND FERTILITY CARE
Helen O. Dickens Center for Women’s Health
Hospital of the University of Pennsylvania
1 West Gates
3400 Spruce Street
Philadelphia, PA 19104
215.662-7366

Providers:
Rebecca W. Stephens, MSN, CRNP

Penn Ob/Gyn Associates
3701 Market St, Suite 371
Philadelphia, PA 19104
215.662.6035

Providers:
Lindsay Baukert, CRNP, MSN*
Ilia Robinson, MD, MPH
Peter Vasquez, MD*
Holly Cummings, MD, MPH*
Anna S. Graseck, MD

Penn Fertility Care
Penn Medicine Washington Square
800 Walnut Street, 10th Floor
Philadelphia, PA 19104
215.829.2345

Providers:
Scott E. Edwards, MD; Infertility and Reproductive Endocrinology
Suleena Kansal Kalra, MD, MSCE; Infertility and Reproductive Endocrinology; General Gynecology
Puneet Masson, MD; Male Fertility, Andrology*

Penn Fertility Care
3701 Market Street, 8th Floor
Philadelphia, PA 19104
215.662.6100

Providers:
Kate O’Neill, MD
Monica Mainigi, MD; Infertility and Reproductive Endocrinology
Suneeta Senapati, MD, MSCE; Infertility and Reproductive Endocrinology
Puneet Masson, MD; Male Fertility, Andrology*
Clarisa Garcia, MD, MSCE

Penn Medicine Radnor
250 King of Prussia Road
Radnor, PA 19087
215.662.7366

Providers:
Divya Kelath Shah, MD MME
Clarisa Garcia, MD, MSCE

PULMONARY MEDICINE
Harron Lung Center
Perelman Center for Advanced Medicine
West Pavilion, 1st Floor
3400 Civic Center Boulevard
Philadelphia, PA 19104
215.662.3202

Provider:
C. Jessica Dine, MD, MSHP

Harron Lung Center
Penn Medicine University City
3737 Market Street, 10th Floor
Philadelphia, PA 19104
215.622.8766

Provider:
Judd Flesch, MD

RHEUMATOLOGY
Perelman Center for Advanced Medicine
South Pavilion, 1st Floor
3400 Civic Center Boulevard
Philadelphia, PA 19104
215.662.2454

Provider:
Antoine G. Sreih, MD

Penn Musculoskeletal Center
Penn Medicine University City, 8th Floor
3737 Market Street
Philadelphia, PA 19104
215.662.2454

Provider:
Antoine G. Sreih, MD

SLEEP MEDICINE
Penn Sleep Center
3624 Market Street
Suite 201
Philadelphia, PA 19104
215.662.7772

Providers:
Janice Biddle, CRNP
Joyce Epelboim, MD
Lisa Felkins, CRNP
Indira Gurubhagavatula, MD, MPH
Megin Myers, CRNP
Sharon L. Schutte-Rodin, MD, DABSM, CBSM
Sigrid Veasey, MD

Penn Sleep Center
Penn Medicine Cherry Hill
409 Route 70 East
Cherry Hill, NJ 08034
215.662.7772

Providers:
Joyce Epelboim, MD
Lisa Felkins, CRNP
Ilene M. Rosen, MD, MSCE
SURGERY

Colon and Rectal Surgery
Penn Medicine Washington Square
800 Walnut Street, 20th Floor
Philadelphia, PA 19107
215.829.5333

Providers:
Joshua I.S. Bleier, MD
Nicole Sauer, MD

Perelman Center for Advanced Medicine
4th Floor West Pavilion
3400 Civic Center Blvd.
Philadelphia, PA 19104
215.662.2078

Providers:
Cary B. Aarons, MD
Joshua I.S. Bleier, MD
Najjia N. Mahmoud, MD

Penn Medicine University City
3737 Market Street, 4th Floor
Philadelphia, PA 19104
215.662.8664

Provider:
Skandan Shanmugan, MD

Penn Medicine at Radnor
250 King of Prussia Road
Radnor, PA 19087
215.662.8664

Provider:
Skandan Shanmugan, MD

Gastrointestinal Surgery
Penn Medicine Washington Square
800 Walnut Street, 20th Floor
Philadelphia, PA 19107
215.829.3455

Provider:
Allen H. Bar, MD

Perelman Center for Advanced Medicine
West Pavilion, 4th Floor
3400 Civic Center Boulevard
Philadelphia, PA 19104
215.662.2131

Provider:
Jon B. Morris, MD

Endocrine and Oncologic Surgery
Penn Medicine Washington Square
800 Walnut Street, 20th Floor
Philadelphia, PA 19107
215.829.8461

Providers:
Ari D. Brooks, MD; Breast, Thyroid, Parathyroid, and General Oncology Surgery

Rena Rowan Breast Center:
Abramson Cancer Center
Perelman Center for Advanced Medicine
West Pavilion, 3rd Floor
3400 Civic Center Boulevard
Philadelphia, PA 19104
215.615.5858

Providers:
Carla Fisher, MD; Endocrine and Oncologic Surgery, Non-Cosmetic Breast Surgery

Abramson Cancer Center
Perelman Center for Advanced Medicine
West Pavilion, 4th Floor
3400 Civic Center Boulevard
Philadelphia, PA 19104
215.662.2030

Providers:
Rachel R Kelz, MD, MSCE, FACS

Otolaryngology, Head and Neck Surgery
Perelman Center for Advanced Medicine
South Pavilion, 3rd Floor
3400 Civic Center Boulevard
Philadelphia, PA 19104
215.662.2979

Providers:
Natasha Mirza, MD, FACS; Voice Gender Reassignment Surgery*

Plastic Surgery
Otorhinolaryngology: Head and Neck Surgery
Penn Medicine Washington Square
800 Walnut Street, 18th Floor
Philadelphia, PA 19107
215.829.5180

Provider:
Oren Friedman, MD*

Penn Plastic Surgery
Perelman Center for Advanced Medicine
South Pavilion, 1st Floor
3400 Civic Center Boulevard
Philadelphia, PA 19104
215.662.7300

Providers:
Joshua Fosnot, MD*
Joseph M. Serletti, MD*

Penn Plastic Surgery Bryn Mawr
Suite 219
23 Morris Avenue
Bryn Mawr, PA 19010
215.662.7300

Providers:
Joshua Fosnot, MD*
Joseph M. Serletti, MD, FACS*
PROVIDER DIRECTORY

UROLOGY
Penn Medicine Washington Square
800 Walnut Street, 10th Floor
Philadelphia, PA 19107
215.829.3409

Providers:
Victor Carpiniello, MD
R. Caleb Kovell, MD
Ariana Smith, MD
Carolann Howard, PA

Perelman Center for Advanced Medicine
3rd Floor West Pavilion
3400 Civic Center Blvd
Philadelphia, PA 19104
215.662.2891

Providers:
William Jaffe, MD
R. Caleb Kovell, MD
Christopher Lorenz, PA-C
Bernice McPherson, CRNP
Ariana Smith, MD
Alan J. Wein, MD, PhD (hon)

Penn Medicine University City
3737 Market Street, 4th Floor
Philadelphia, PA 19104
215.662.8699

Providers:
Eleanor Bevan, PA-C
William Jaffe, MD
Christopher Lorenz, PA-C
Puneet Masson, MD; Male Reproductive Medicine; Surgery*

Penn Medicine at Radnor
250 King of Prussia Road
Radnor, PA 19087
215.662.8699

Providers:
Eleanor Bevan, PA-C
Puneet Masson, MD; Male Reproductive Medicine; Surgery*

PSYCHIATRY/BEHAVIORAL HEALTH
Penn Psychiatry/Behavioral Health
The Center for Couples and Adult Families
3535 Market St, 4th Floor
Philadelphia, PA 19104
215.746.5900

Providers:
Jacqueline Hudak, Ph.D., LMFT;
General Couple and Family Practice,
Diverse Family Structures, LGBT Couples*

Penn Center for Women's Behavioral Wellness
3535 Market Street, Room 3079A
Philadelphia, PA 19104
215.573.8886

Community Resources
The Attic Youth Center (Age 14-23) ♀
255 South 16th Street
Philadelphia, PA 19102
215.545.4331 Ext. 118

John F. Kennedy Behavioral Health Center
112 North Broad Street, 7th floor
Philadelphia, PA, 19102
Medicaid: 215.568.0860 x3342
Private Insurance: 215.568.0860 x3335
Provider:
Lisa Pozzi, MA, LPC ♀

The Mazzoni Center ♀
21 S. 12th Street, 8th floor
Philadelphia, PA 19107
215.563.0652

Philadelphia LGBT Counseling
1518 Walnut Street, Suite 303
Philadelphia, PA 19102
215.603.7336

The Therapy Center of Philadelphia
Women, Transgender,
Gender Non-Conforming
The Philadelphia Building
1315 Walnut Street, Suite 1004
Philadelphia, PA 19017
215.567.1111

The Children's Hospital of Philadelphia®
Hope lives here.*

GENDER AND SEXUALITY DEVELOPMENT CLINIC AT THE CHILDREN’S HOSPITAL OF PHILADELPHIA
Provides assessment, medical management, and other support for gender-wvariant or transgender children and adolescents.

Adolescent Medicine: Gender Clinic
3550 Market Street, 5th Floor
Philadelphia, PA
215.590.3537
genderclinic@email.chop.edu

Providers:
Nadia Dowshen, MD ♀
Linda Hawkins, Ph.D., LPC ♀
Wilma C. Rossi, MD ♀
Zachary McClain, MD ♀
INTERNAL MEDICINE
Gateway Internal Medicine of West Chester
520 Maple Ave, Suite 4
West Chester, PA 19380
610.430.8200 x1117

PLASTIC SURGERY
Cirillo Center for Plastic Surgery
Rosemont Business Campus
919 Conestoga Road
Building Two, Suite 106
Bryn Mawr, PA 19010
610.525.0500
Provider: Laura Gowen, MD

PODIATRY
Accurate Foot & Diabetic Care
839 Lincoln Avenue, Suite A
West Chester, PA 19380
610.436.5883
Provider: Julie B. Siegerman, DPM

RHEUMATOLOGY
Chester County Rheumatology
795 East Marshall Street # 101
West Chester, PA 19380
610.692.4666

Penn Medicine Southern Chester County
455 Woodview Road, Suite 230
West Grove, PA 19390
610.692.4666

OB/GYN
Cheryl R.Bellaire, MD, LLC
296 Main Street
Exton, PA 19341
610.363.9206

Chester County Hospital Ob-Gyn
Clinic Services
701 E. Marshall Street, Ground Floor
West Chester, PA 19380
610.431.5155

Medical Office Building at New Garden
830 West Cypress Street
Kennett Square, PA 19348
610.431.5155
Providers:
Susan Kutchinsky, CRNP
Debra Mellon, CRNP
Lynne Rudderow, CRNP

HOSPITAL
Chester County Hospital
701 E. Marshall Street
West Chester, PA 19380
610.431.5594
Providers:
Susan Kutchinsky, CRNP
Debra Mellon, CRNP
Lynne Rudderow, CRNP
HEMATOLOGY/ONCOLOGY
LG Health Physicians Hematology & Medical Oncology
Ann B. Barshinger Cancer Institute
2102 Harrisburg Pike
Lancaster, PA, 17601
717.544.9400
Provider:
Randall A. Oyer, MD

OBSTETRICS AND GYNECOLOGY
Family & Maternity Medicine
694 Good Drive
Suite 11
Lancaster, PA, 17601
717.544.3737
Provider:
Jeffrey R. Martin, MD

LG Health Physicians Maternal – Fetal Medicine
694 Good Drive
Suite 200
Lancaster, PA, 17601
717.544.3514
Provider:
Nichole M. Gehman, CRNP

NEUROLOGY
Neuropsychology
2150 Harrisburg Pike
Suite 200
Lancaster, PA, 17601
717.544.3172
Provider:
Jennifer M. Collins, PsyD

URGENT CARE
LG Health Urgent Care – Lancaster
2118 Spring Valley Rd.
Lancaster, PA, 17601
717.544.0150
Provider:
Vito J. DiCamillo, MD

FAMILY MEDICINE
LG Health Physicians Comprehensive Care
554 N. Duke Street
3rd Floor
Lancaster, PA, 17602
717.544.4943
Providers:
Jeffery T. Kirchner, DO, FAAFP, AAHIVS
Adam C. Lake, MD, AAHIVS

Family Medicine East Petersburg
5665 Main Street
East Petersburg, PA, 17520
717.569.7011
Provider:
Patrick J. Moreno, MD, CAQSM, RMSK

Family Medicine Twin Rose – Columbia
306 N. 7th Street
P.O. Box 926
Columbia, PA, 17512
717.684.9106
Provider:
Benjamin R. Snell, MD

Family Medicine Quentin
1701 Cornwall Road
Lebanon, PA, 17042
717.675.1780
Provider:
Jessica A. Orner, MD

GERIATRICS
LG Health Physicians Geriatrics – Lancaster
2112 Harrisburg Pike, Suite 312
P.O. Box 3200
Lancaster, PA, 17601
717.544.3022
Provider:
Carly A. Albright, CRNP
LGBT people may have specific health needs. To receive the best care, it is helpful to tell your health care provider that you are LGBT.

The following tips can guide you in coming out to your provider.

- **Bring Support** - If you are feeling nervous about coming out, bring a partner, family member, or friend for support.

- **Be Comfortable** - Speak openly about your sexual orientation or gender identity when you feel most comfortable.

- **Be Only Direct and Honest** - You can say something like, “It is important that you know I am gay/lesbian/bisexual/ transgender. Now that you know this, is there anything about my health care and my sexual orientation/gender identity we should talk about?”

References:
Gay and Lesbian Medical Association – Ten Things Gay Men, Lesbians, Bisexuals, and Transgender Persons Should Discuss with their Health Care Providers.
Centers for Disease Control and Prevention – Lesbian, Gay, Bisexual, and Transgender Health.
LGBT people can feel shame and bias. They may find it hard to receive good health care. They may also have less health care options. Many may feel that health care providers do not know their health needs. The list below gives information about common health and wellness topics within the LGBT community. While these may not affect everyone, these are important health concerns.

CANCER
The LGBT community experiences some cancers more often. Lesbian women have a higher chance of getting breast cancer and some gynecological cancers. Gay and bisexual men have anal cancer more often, more so if HIV-infected. Tests can be done to check for cancer. Talk with a healthcare provider about how and when to check for cancer.

Abramson Cancer Center
The Abramson Cancer Center provides a full range of cancer treatment. To locate a Penn cancer specialist or to schedule an appointment for cancer screening, call 800.789.PENN (7366) or visit PennCancer.org

HEART HEALTH
LGBT individuals should take care of their heart health, particularly if they smoke or use certain hormones. Talk to your healthcare provider about ways to be heart healthy.

Penn Heart and Vascular Care
Penn’s heart and vascular services provides medical and surgical care. To schedule an appointment, call 800.789.PENN (7366) or visit PennMedicine.org/Heart

MENTAL HEALTH AND ADDICTION
Some LGBT individuals may experience depression; anxiety; heavy drinking; tobacco use, and drug use. If you are struggling with mental health concerns or addiction issues, there are resources to help.

Penn Behavioral Health
Penn Behavioral Health offers treatment for many mental health concerns. For the program that best meets your needs, call 866.301.4724 or visit PennMedicine.org/BehavioralHealth

Comprehensive Smoking Treatment Program at the Penn Lung Center
Penn’s Comprehensive Smoking Treatment Program provides help for patients trying to quit smoking. To request an appointment call 888.PENN.STOP (888.736.6786) or visit PennMedicine.org/SmokingCessation

Addictions Assessment Center at Presbyterian Medical Center
The Addictions Assessment Center (AAC) at Penn Presbyterian Medical Center is open 365 days a year for evaluation of behavioral health needs. Assessment Counselors will determine which level and type of care best meets the needs of the patient. For more information about this service, please call 215.662.8747 or visit PennMedicine.org/PPMCAAddicationsAssessment

RELATIONSHIPS AND FAMILY
Many LGBT individuals and couples across America are raising or want to have children. Services are available to help you start a family and deal with various relationship and family issues.

Penn Fertility Care
Penn Fertility Care offers a variety of services including sperm insemination and egg donations. To request an appointment, call 800.789.PENN (7366) or visit PennMedicine.org/LGBTfertility

Center for Couples and Adult Families
Penn’s Center for Couples and Adult Families provides counseling services and resources for individuals, couples, groups, and families. To make an appointment call 215.746.5900 or visit med.upenn.edu/ccaf/index.html
PrEP Program

HIV PREVENTION

PrEP (Pre-Exposure Prophylaxis) is a once-daily medication used to prevent HIV. In addition to other approaches, it can be an effective strategy in preventing HIV.

If you are HIV-negative and concerned about your potential exposure, call 267.601.5332 and ask about the PrEP program!

To learn more about PrEP or to schedule a consultation, please call 267.601.5332 or 800.789.PENN (7366).
AFFIRMING SERVICES FOR TRANSGENDER AND GENDER NON-CONFORMING PATIENTS

HORMONE REPLACEMENT THERAPY
Penn Medicine uses an informed consent model of care for patients 18+ when prescribing hormone therapy. After establishing a new patient visit with a primary care physician or endocrinologist, you will discuss your medical history with your provider and establish baseline lab work. It is often possible to begin therapy within a week of your new patient appointment, but exact timelines/decisions are individual and will be determined between you and your provider.

GENDER AFFIRMING SURGERY
Penn follows WPATH guidelines when referring patients for gender affirming surgery and collaborates with local, regional, and national surgeons. Speak with your primary care provider about receiving pre-operative clearance and post-operative care.

CURRENT SURGICAL SERVICES OFFERED AT PENN (SEE PROVIDER LISTINGS FOR SPECIFIC PROVIDERS):
• “Top” surgery (masculinizing chest reconstruction and feminizing augmentation): Penn Plastic Surgery
• Facial feminization: Penn Plastic Surgery
• Body contouring: Penn Plastic Surgery
• Orchiectomy (removal of testes): Penn Urology
• “Bottom” surgical revisions: Penn Urology
  *Penn does not currently offer “bottom” surgery (vaginoplasty, phallobioplasty, metoidioplasty)

INSURANCE
Penn accepts most major insurances and Medicare/Medicaid. To verify, visit our accepted insurance website: www.pennmedicine.org/Insurance or contact member services of your insurance.

AFFIRMING NAME/PRONOUN AND GENDER IDENTITY/SEXUAL ORIENTATION INFORMATION:
PennChart, the Penn Medicine electronic medical record, offers fields for the following information to be recorded:

Affirming (Preferred) Name and Title (Ms./Mr./Mx.): Provide upon initial patient registration (over the phone or in person)

Disclaimer: You will be addressed by your preferred name during your visit. Your legal name will still show up on all documents, such as your after-visit summary or lab work.

Sexual Orientation, Gender Identity, Sex Assigned at Birth, Pronouns: Change in “myPennMedicine” under personal information or provide during the clinical portion of visit

Marital Status/Domestic Partner Status: Change in “myPennMedicine” under personal information or provide upon initial patient registration (over the phone or in person)

Legal Name/Gender Marker: Collected at patient registration (phone or in person) from legal identification

Updating Patient Record After Legal Name/Gender Marker Change: More information at www.pennmedicine.org/UpgradingMedicalRecords.

Disclaimer: Correcting your legal name/gender marker in your patient record should be done in concordance your insurance to ensure no disruptions in billing/processing.

LGBTQ CHILD BEARING/ FAMILY BUILDING
Penn Family Care and Community Health
We take pride in helping transgender individuals and their partners build their families. Services include contraceptive care, pre-natal care, and fertility preservation before hormone therapy. Schedule a consultation with one of our physicians to learn more.

Penn LGBT Family Building Program
Penn Fertility Care enthusiastically supports the reproductive needs of the LGBTQ community by offering a variety of reproductive services that will allow family building.

We take pride in helping same sex couples and transgender individuals and their partners become parents. We offer a variety of individualized services to assist you and your partner in your family building goals. More information here: <link>
The Transgender Patient Advocate Program is part of the Penn Medicine Program for LGBT Health and provides advocacy and support for trans-identified, gender non-conforming and gender queer patients at Penn Medicine. Transgender patient advocates assist patients in finding appropriate providers, making appointments and ensuring optimal patient care for transgender identified individuals at Penn Medicine.

All individuals, including those of non-conforming gender identities, are welcomed into this program. We use the word "transgender" or "trans" to refer to anyone identifying along – or outside of – the transgender spectrum.

CONTACT US TODAY
If you are interested in working with one of our transgender patient advocates.

FOR MORE INFORMATION
PLEASE CALL 215.573.8499
EMAIL LGBThlth@med.upenn.edu
LEARN MORE PennMedicine.org/LGBT
To learn more about the Penn Medicine Program for LGBT Health or to view a list of providers who regularly care for LGBT patients, visit PennMedicine.org/LGBT or call 800.789.PENN (7366).